1977

WARRANTY AND CONSUMER GUIDE BOOKLET



#### DEAR OWNER,

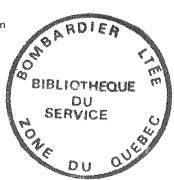
Since the founding of Bombardier Limited in 1942, we have strived to attain the utmost in product design and overall performance. You have our word on this!

To back-up our product, we have established the world's largest snowmobile dealer network, so that wherever your are in snow country, service is always available.

Furthermore, we stand behind our snowmobiles with a complete warranty program. This booklet explains this warranty, and indicates who to contact should you encounter problems. Please read it carefully.

Ride safe and have fun snowmobiling.

Trade and Consumer Affairs Recreational Product Division



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NOTE: Information relating to the safe use and proper maintenance of your snowmobile is contained in the Operator Manual and "Snowmobile Safety Handbook".

## LIMITED WARRANTY 1977 MODEL SKI-DOO. SNOWMOBILE

Bombardier Limited (BOMBARDIER), as manufacturer.

#### WARRANTS

FROM THE DATE OF FIRST CON-SUMER SALE every 1977 SKI-DOO® snowmobile sold as a

NEW VEHICLE by an authorized SKI-DOO dealer for a period of:

Twelve (12) consecutive months for ELAN ⊕, OLYMPIQUE\*, T'NT ⊕ and EVEREST ⊕ models;

Ninety (90) consecutive days for RV\* and ALPINE models subject to the following:

- When a sale is made after MARCH 31ST of a given year but before THE 1ST DAY OF DECEMBER of the same year the warranty will start on DECEMBER 1ST following the date of sale.
- When a sale is made on / or after JANUARY 2ND of a given year, the unused portion of the 90 days warranty as of MARCH 31ST, of that year will be carried over to the next winter season, beginning the 1ST DAY OF DECEMBER.

BOMBARDIER will repair and / or replace, at its option, components defective in material and / or workmanship (under normal use and service,) with a genuine BOMBARDIER component without charge for parts or labour at any authorized SKI-DOO dealer.

#### FYCHISION

#### Items and components:

Any expendable items and / or components that are damaged or worn due to normal use or lack of proper maintenance, are excluded from this warranty.

# BOMBARDIER under this warranty, will not remedy or pay for the following:

- Damage resulting from installation of parts other than genuine BOM-BARDIER parts.
- Damage caused by failure to provide proper maintenance as detailed in the Operator Manual supplied with each new SKI-DOO snowmobile. The labour, parts and lubricants cost of all maintenance services, services, including tune-ups and adjustments will be charged to the owner.
- Damage resulting from improper servicing or adjustment of the drive pulley assembly. The drive pulley assembly is factory sealed, and can only be serviced by an authorized SKI-DOO dealer.
- Damage resulting from operation of the snowmobile on surfaces other than snow

- Damage resulting from accident, fire or other casualty, misuse, abuse or neglect.
- Damage resulting from modification to the snowmobile not approved in writing by BOMBARDIER.
- Losses incurred by the snowmobile owner other than parts and labour, such as, but not limited to, transportation, towing telephone calls, taxis, or any incidental or consequential damages.

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply.

## CONDITION TO HAVE WARRANTY WORK PERFORMED

Present, to the servicing dealer, the hard copy of the SKI-DOO Customer Warranty Registration card given by the selling dealer at time of purchase.

#### CONSUMER ASSISTANCE

If a servicing problem or other difficulty occurs; we suggest the following:

- Try to resolve the problem at the dealership with the Service Manager or owner.
- If this fails, contact your area distributor listed in this consumer guide booklet.
- 3. Then if your grievance still remains unsolved, you may write to us:

Bombardier Limited Trade and Consumer Affairs Recreational Product Group Valcourt, Quebec, Canada, J0E 2L0

# PLEASE PROVIDE ALL NECESSARY DETAILS INCLUDING:

- Model and serial number
- Date of purchase
- Name and address of your selling or servicing dealer
- Problem

This warranty gives you specific rights, and you may also have other legal rights which may vary from state to state

Where applicable this warranty is expressly in lieu of all other expressed or implied warranties of BOMBARDIER, its distributors and the selling dealer, including any warranty of merchantability of fitness for any particular purpose; otherwise the implied warranty is limited to the duration of this warranty. However, some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply.

Neither the distributor, the selling dealer, nor any other person has been authorized to make any affirmation, representation or warranty other than those contained in this warranty, and if made, such affirmation, representation or warranty shall not be enforceable against BOMBARDIER or any other person.

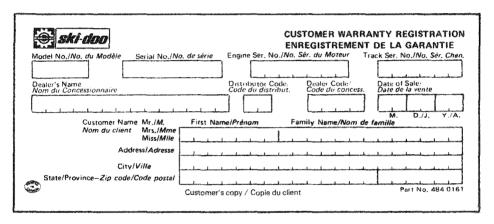
#### **MARCH 1976**

BOMBARDIER LIMITED Valcourt, Quebec, Canada.

\*Trademark of Bombardier Limited

## **OFTEN ASKED QUESTIONS**

- $\Omega$ : Why must my snowmobile be registered? After all I do have my original invoice as proof of when I purchased my snowmobile.
- A: The information provided by the Customer Warranty Registration card is computerized, and all warranty claims thereafter, are processed by the computer. Without this valuable information on the Warranty Registration Card, we cannot acknowledge warranty or notify owners of a possible recall.
- Q: How do I know my vehicle has been registered at the factory?
- A. When you bought your snowmobile the dealer should have completed, signed and forwarded us the manufacturer's copy of the Customer Warranty Registration. The hard copy of the card is your proof that the snowmobile is registered.



Q: If I sell my snowmobile within the warranty period, will the new owner qualify for the balance of the warranty?

A: Yes, provided the unit has already been registered with the manufacturer.

Q: I bought my snowmobile in O'King County but I snowmobile in Washington County. Can the dealer in Washington County accept to perform warranty work on my snowmobile?

A: Yes, any authorized dealer in North America can perform warranty repairs, providing the customer warranty registration card is presented.

Q: Manufacturer does not accept warranty work on seized, scored or melted pistons, why?

A: From testing and experience, we know that such piston failures can only be caused by detonation or pre-ignition, which are directly related to the following factors and therefore, are beyond the manufacturer's control.

- Lean carburetor settings.
- Use of no-lead or low-lead gasoline or use of regular gasoline when premium is recommended.
- Incorrect oil / gas mixture (too little or too much oil).
- Poor quality, outboard or straight mineral oils.
- Removal of intake silencer.
- Retarded or advanced ignition timing.
- Hot spark plug(s) (improper heat range).

Q: Where can I find information on the lubrication and maintenance of my snowmobile?

A: In the Operator Manual provided with the vehicle at the time of first sale.

Q: As I read through the warranty, I find that expendable items are not covered. What are some examples of expendable items?

A: Expendable items are those subject to wear and tear through normal use. To list a few, light bulbs, spark plugs, brake linings, belts, suspension and ski runner shoes, etc....

## **CONSUMER GUIDE**

#### WHEN YOU BUY

Our product, you will receive:

**SERVICE** - from the product itself.

**SERVICE** - from the dealer who sells the product.

IF...

The product or service is unsatisfactory: Return to your dealer's service department and discuss the details of the problem with the manager. He is in a position to help you with most maintenance and service needs. If the matter cannot be resolved, he may want to bring the Sales or the General Manager into the discussion.

### IF...

The dealer cannot solve the problem, you may want to write to your nearest area distributor.

#### **TELL HIM THE FACTS**

List:

- Model and serial number.
- Date of purchase.
- Name and address of your selling dealer.
- Your name, address and phone number.

Describe what's wrong. Please be specific. The matter will receive immediate attention from the distributor's service department.

#### HOWEVER...

If at this point your grievance still remains unresolved, you may write to:

BOMBARDIER LIMITED TRADE AND CONSUMER AFFAIRS RECREATIONAL PRODUCTS GROUP, VALCOURT, QUEBEC, CANADA. JOE 2L0

Please provide all necessary details (including the names of persons previously contacted).

Your problem will be reviewed then instructions will be provided to the person directly responsible for product service in your area; or we will contact you directly.

Please remember, the best person to help you is yourself... Give it a try!

## STING OF AREA DISTRIBUTO





#### CANADIAN DISTRIBUTORS

ALPINE DISTRIBUTORS 3206 — 28th Avenue, Vernon, B.C. (604) 545-1314

BOMBARDIER LIMITED
EASTERN CANADA DISTRIBUTION DIVISION (Atlantic Branch) P.O. Box 670, Shediac, N.B. (508) 532-4454

BOMBARDIER LIMITED EASTERN CANADA DISTRIBUTION DIVISION (Quebec Branch) 1350 Nobel, Boucherville, P.O. (514) 527-4361

BOMBARDIER (ONTARIO) LTD 28 Currie St., Barrie, Ont. (705) 728-8600

BROOKS EQUIPMENT LTD 1616 King Edward St., P.O. Box 985, Winnipeg R3C 2U8, Man (204) 772-2571

HUDSON'S BAY CO. 165 Hymus Boulevard. Pointe-Claire, Quebec (514) 697-8500

J.W. RANDALL LIMITED P.O. Box 757, Corner Brook, Newfoundland (709) 634-3533

TRACT EQUIPMENT LTD 14325 -- 114th Ave., Edmonton, Alta (403) 452-9910

British Columbia

Prince Edward Island Mandalen leiend Nova Scotia New Brunswick

Ougher East of Ontario

Ontario (less East of province)

Manitoba Saskatchewan

North-West Territories Franklin District & Keewatin

Newfoundland Labrador

Yukon Alberta

## AMERICAN DISTRIBUTORS

CRAIG TAYLOR EQUIPMENT CO. P.O. Box 3338, Anchorage, Alaska QOEO1 (907) 272-3577

ELLIOTT & HUTCHINS INC East Main Street Road Malone, New York 12953 (518) 483-4411

TIMBERLAND MACHINES INC 10 Main St., North, Lancaster, New Hampshire 03584 (603) 788-4738

BOMBARDIER CORPORATION 325 South Lake Avenue, Duluth 2, Minn. 55802 (218) 628-2881

BOMBARDIER WEST INC. 609 West Broadway Idaho Falls, Idaho 83401 (208) 523-6870

Alaska

New York, Massachusetts. Connecticut, Rhode Island Pennsylvania, New Jersey Maryland, Delaware, District of Columbia, Virginia.

Maine New Hampshire Varmont

North Dakota South Dakota Minnesota Wieconsin Inwa Illinois Missouri Michigan Indiana Ohio Tennessee Kentucky W Virginia

California Nevada Montana Irlaho Wyoming Utah Colorado

New Mexico Arizona Kaneze Nohraska Washington Oregon

## 10 HOUR INSPECTION

As with any precision piece of mechanical equipment, we suggest that after the first 10 hours of operation or 30 days after the purchase, whichever comes first, that specific items checked by your dealer (see check list). This inspection will give you the opportunity to discuss the unanswered questions vou may have encountered during the first hours of operation. Remember that it is easier to remedy at this time than to allow the snowmobile to operate until a possible failure occurs.

The 10 hour inspection is at the expense of the vehicle owner.

10 HOUR INSPECTION CHECK LIST	ELAN	OLYMPIQUE	EVEREST	T.V.T	R/V	ALPINE
Engine timing	•	0	•	•	•	•
Fan belt tension (if applicable)	•	•	•			•
Spark plug condition	•	0	•	•	•	•
Carburetor adjustment (synchronization, if applicable).	•	•		•	•	•
Engine head nuts	•	•	•	•		•
Engine mount nuts	•	0	•	•	•	•
Muffler attachment	•	•	•	•	•	•
Chaincase or gearbox oil level	•	•	•	•	•	•
Chain tension						•
Battery electrolyte level (Electric start models).		•	•			•
Brake operation and lining condition	•	•	•	•	•	•
Ski alignment (runner condition)	•	•	•	•	•	•
Pulley alignment and drive belt condition	•	•	•	•	•	•
Track condition, tension and alignment	•	0		0	•	٠
Lubricate (steering, suspension drive pulley if applicable).	•	•	•	•	•	0
Electrical wiring (loose connections, stripped wires, damaged insulation), tighten all loose bolts, nuts and linkage	•	•	•	•	•	•
Operation of lighting system (HI / LO beam, brake light, etc.), test operation of emergency cut-out switch and if applicable tether cut-out switch	•	•	•	•	•	•

We recommend that you have your dealer sign this inspection

Date of 10 hour inspection	Dealer signature
	C

# **HOW TO IDENTIFY YOUR SNOWMOBILE**

The main components of your snow-mobile (engine, track and frame) are identified by different serial numbers. It may sometimes become necessary to locate these numbers for warranty ENGINE purposes or to trace your snowmobile SERIAL in the event of theft. NUMBER **TRACK** SERIAL. NUMBER 97:405112 VEHICLE SERIAL NUMBER

NOTE: We strongly recommend that you take note of all the serial numbers on your vehicle and supply them to your insurance company. It will surely help in the event a snowmobile is stolen.

## **CHANGE OF ADDRESS AND OWNERSHIP**

Any change in address or ownership should be brought to the attention of the manufacturer by completing and sending out the card supplied below. This will help us to maintain our files up-to-date.

CHANGE OF ADDRESS							
VEHICLE SERIA	AL NUMBER						
OLD ADDRESS	* *						
		NAME	Promoto a strono e de 1800 (1804 (18				
	NO	STREET	APT.				
	CITY	STATE	ZIP / POSTAL CODE				
NEW ADDRESS	):	ON OFFICE AND	te ence participation de la company de l				
		NAME	** <u>***********************************</u>				
	NO	STREET	APT.				
	CITY	STATE	ZIP / POSTAL CODE				
CHANGE OF O	WNERSHIP	ncia että tiitä tuut tuut tuut tuut ekki kiitä että kiitä	a quar allat sept gala tipo tipo tipo tipo app app app app app app app app app a				
VEHICLE SERIAI	L NUMBER						
		<u> </u>					
	ip of this vehicle	is transferred					
The ownershi	p of this vehicle						
The ownershi							
The ownershi			APT.				
The ownershi		NAME	APT. ZIP / POSTAL CODE				
The ownershi	NO	NAME STREET					
The ownershi	NO	NAME STREET STATE					

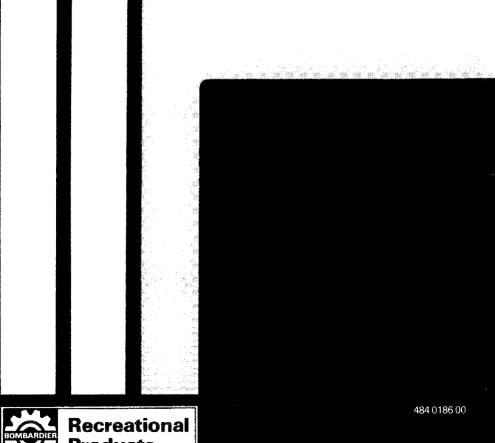
**BOMBARDIER LIMITED**WARRANTY ADMINISTRATION DEPT.
VALCOURT, QUEBEC
CANADA, J0E 2L0

**BOMBARDIER LIMITED**WARRANTY ADMINISTRATION DEPT.
VALCOURT, QUEBEC
CANADA, J0E 2L0



model	
serial nos	(SEE RIGHT HAND SIDE OF THE FRAME)
purchase date	,
warranty expir	y date

DEALER IMPRINT AREA





LITHO'D IN CANADA